

We are excited to announce the launch of our new specialist support channel, exclusively for your Bucher Emhart Glass automation equipment needs.

From 1 April 2023, you can contact our Automation Specialists directly at automationsupport@emhartglass.com for expert equipment support by e-mail, phone or remote access (if available) for FlexIS, PPC, TCS, GobRadar, BlankRadar, FlexRadar, SMARTFEEDER, all related closed loops, as well as FlexRobot and ID Mark / ID Read.

Our new automation support service is available Monday to Friday during office hours, and we aim to answer all queries within 24 hours, using our in-house experts and technology partners to find the best solution.

At Bucher Emhart Glass, we understand the importance of reliable automation equipment, which is why we are committed to providing the best possible support for all your needs. Our specialists have the expertise and experience to help you get the most out of your equipment and keep your production running smoothly.

Contact us today and let us help you get the most out of your equipment.