

Bucher Emhart Glass is the world's leading supplier of advanced technologies for manufacturing and inspection of glass containers. The equipment and automation technology offerings are supplemented by a broad range of advice and support services to help customers operate and optimise their equipment.

Become part of our team! We are looking for a

Service Engineer International (m/f/d)

You will provide professional, on-site and remote technical support for our inspection machines to our customers in EMEA and worldwide.

Your main tasks

- Installation planning, including machine placement, testing, inspection protocols and acceptance
- On-site installation and supervision of customer or third party technicians
- Support during commissioning
- Performing inspection work and repairs
- Support during malfunctions and troubleshooting
- Maintenance support at customer site and remotely (audits/ Technical Assistance Agreements)
- Training for customers on site and remotely
- Establishment of good customer relations during service activities
- Support in the development of new machine products with RD&E

Your profile

- Technical education in a relevant field
- Experience in customer service in the machinery industry is an advantage
- Experience with image processing systems or inspection machines is an advantage
- Basic network and computer skills (MS Office tools)
- Language skills: Good English, spoken and written.
- Any other European language is an advantage
- Service and customer oriented personality
- Willingness to travel internationally frequently
- Independent and self-reliant way of working

- Proactive team player with flair for team leadership

Our offer

- Working in an international team, with innovative technologies
- After finishing the assignment at the customer, we offer a hybrid working model, with which you can compensate your worked extra hours at home
- We offer the possibility, with appropriate experience, to perform certain tasks from home, e.g. through remote access
- We have a family-like working atmosphere and take care of our employees in a very individual and flexible way. For example, your private life circumstances are taken into account when planning assignments abroad
- Your travels are organized by a travel manager
- We offer interesting further training opportunities through the internal academy
- Attractive career opportunities are waiting for you
- Very good onboarding in training centers and with mentors ensure a good start

Are you interested? Then we look forward to receiving your application documents by e-mail:

Do you have any questions about the position, the team or Bucher Emhart Glass? Please feel free to contact us by e-mail. We look forward to hearing from you and helping you with your questions!