

Title: Technical Trainer Inspection Business

Job Holder: Vacant

Reporting to: Manager Training & Knowledge

As Technical Trainer Inspection the job holder is responsible for

organizing and conducting of internal and external technical training courses. Support development and maintaining of Inspection training modules established within the BEG Academy.

Major functions:

- Organization and conducting of internal and external technical training courses, primarily for the operation of Inspection Business equipment.
- Planning and designing of various technical and operational training courses
- Preparing of training course concepts including clear course documentation according to Emhart Glass standard operational procedures.
- Integration of new technologies and security issues
- Taking over the extensive information gathering
- Coordinating translations and print jobs for training documentation
- Maintain and revise the installed training equipment of the training center according to current standards
- Assist in maintaining, improving and new developments of training products

Specific Tasks:

- Provide professional technical assistance on-site and off-site to customers worldwide for all aspects of Inspection Business service tasks associated to E2E machine line equipment in close cooperation with customers and Emhart Glass Service Management.
- Perform service tasks in line-with Bucher Emhart Glass Health & Safety policy
- Feedback training needs to Service Management
- Assist in development of new machine products in cooperation with RD&E

Job profile

- Technical education (bachelor degree, diploma or equivalent) in a related field, e.g. mechatronics
- Training in the field of electrical or mechanical engineering or comparable training with a high affinity for technical products and solutions
- Experience with machine vision or inspection machines is an asset
- Experience in glass manufacturing industry and with glass inspection equipment is an asset
- Experience in Customer Service in a manufacturing industry is an asset
- Rhetorical and pedagogical skills
- Interest in permanent further education and knowledge enhancement
- Very good English knowledge, verbal and in writing
- Any other additional major language is an asset

Other Job Requirements

- Strong sense of personal responsibility and customer orientation
- Willingness for frequent international travel
- Ability to work independently
- Initiative team player with team leadership skills
- Good communication skills
- Computer skills: Microsoft office tools
- Location: based at home in Germany or Europe