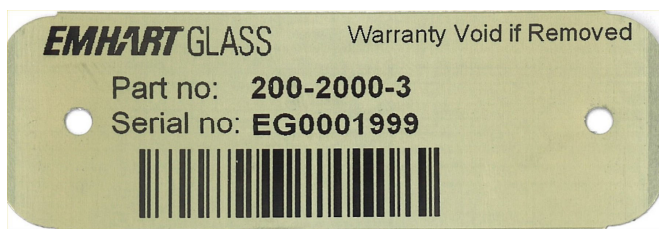


## Technical News Bulletin

April 2008

### Emhart Glass Product Tracking System (PTS)

A new individual serial number which identifies mechanisms and major equipment for hot end products, has been recently introduced by Emhart Glass.



The individual serial number gives the possibility to identify and analyze:

- Part number
- Revision status of all components
- Individual serial numbers structure
- Performance test result
- When and where it was manufactured
- When and to whom it was shipped
- Customer Purchase order number

When a Major Equipment project has been supplied, information is also available on:

- Position, where each individual serial number (mechanism) is assembled
- Detailed Specification

Facts are captured in the manufacturing process, stored in the Product Tracking database and the unique search engine will give information for quicker handling/problem solving to you.

Whenever you have a problem, providing Emhart Glass with the individual serial number is necessary, in order to improve the speed and quality of any Complaint analysis that may be required.